RAHUL KHAN

Financial Crime Analyst | AML | CTF | KYC/CDD/EDD | Sanctions | Fraud

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PROFESSIONAL SUMMARY

Financial Crime Analyst and Investigator with experience in digital banking and marketplace trust-and-safety operations at Revolut and TTEC (eBay account), serving a global customer base across Europe, North America, South America, Oceania and Asia. Experienced in transaction monitoring alert review, AML and fraud investigations, KYC/CDD/EDD, source of funds and source of income verification, sanctions/PEP screening, adverse media review, risk assessment, case documentation and account enforcement decisions. Managed high-volume queues, averaging 200 cases per day at Revolut and 300 per day at TTEC, with a Revolut average handling time of 2-4 minutes against an 8-minute threshold. Recipient of a Platinum Award at TTEC. Skilled in Excel-based reporting and maintaining evidence-backed audit trails.

CORE SKILLS

Financial Crime: Anti-Money Laundering (AML), Counter-Terrorist Financing (CTF), transaction monitoring, suspicious activity review, fraud investigation, account takeover (ATO), red flag identification

Customer Due Diligence: KYC, CDD, EDD, identity document verification, source of funds (SoF), source of income, customer risk assessment, business and counterparty due diligence

Screening and Risk: Sanctions screening, OFAC screening, PEP checks, adverse media review, name screening, transaction purpose and destination review, negative history checks

Global Coverage: Multi-jurisdiction casework for customers and businesses in Europe, North America, South America, Oceania and Asia; cross-border payment and destination risk review

Case Management: Alert review and disposition, evidence gathering, case notes, audit trail maintenance, appeals review, account restrictions and suspensions, selling limit reductions, listing removal, escalation to senior teams

Tools and Reporting: Revolut Dante, Revolut Backoffice, eBay Agent Desktop, Confluence, Microsoft Excel (macros, automated daily reporting), MIS and quality reports

PROFESSIONAL EXPERIENCE

Financial Crime Analyst (Investigator) | Screening & Investigations | Revolut

Digital Banking, Financial Crime Operations | Feb 2026 - Jun 2026

- Investigated financial crime cases involving Business (counterparty) and User accounts, including suspected money laundering, fraud and suspicious account activity.
- Handled cases for customers and businesses across Europe, North America, South America, Oceania and Asia, applying jurisdiction-specific risk, sanctions and documentation checks.
- Reviewed transaction monitoring alerts and customer activity, including transaction history, beneficiaries, payment destinations and purpose, customer profile and location, and relevant negative information.
- Performed KYC, CDD and EDD reviews; verified identity documents, source of funds and source of income; assessed customer risk.
- Completed negative/adverse-media, PEP, sanctions/OFAC and other screening checks; escalated high-risk findings and took account action per procedure.
- Averaged 200 cases per day and reached 700 in a single day; maintained a 2-4 minute average handling time against an 8-minute threshold while documenting decisions.
- Built Excel macros to capture case data for daily reporting and cross-checked AI-assisted research against source data.

- **Systems:** Dante, Backoffice, Confluence.

Operations Analyst | Reliance Property and Project Management Services Limited

Dec 2023 - Mar 2024

- Reviewed agent calls, chats and enterprise account actions against process and quality standards.
- Scored interactions, prepared MIS and quality reports, and presented findings to management to support coaching and process improvement.
- Used advanced Excel and AI tools to analyse data and improve reporting efficiency; worked within the company's internal quality tool.

Financial Crime Analyst (Investigator) | Screening & Investigations | TTEC (eBay account)

Trust and Safety, Risk Operations | Oct 2021 - Dec 2022

- Received a Platinum Award for performance and quality; averaged 300 cases per day while meeting turnaround and quality targets.
- Investigated buyer and seller accounts from Europe, North America, South America, Oceania and Asia on a global marketplace, covering cross-border transactions and region-specific policy requirements.
- Conducted investigations across seller and buyer accounts, including transaction monitoring alerts, OFAC sanctions hits and account takeover cases; performed negative/adverse-media, PEP, sanctions/OFAC and other screening checks.
- Applied policy-based enforcement, including account restrictions and suspensions, seller selling limit reductions and removal of listings that breached policy.
- Reviewed appeals through CDD/EDD checks and recommended or applied reinstatement actions where appropriate; escalated complex cases to senior teams.
- Maintained clear case notes and handled sensitive customer and financial data in line with confidentiality requirements.
- **System:** eBay Agent Desktop.

EDUCATION

Bachelor of Commerce (B.Com), Utkal University, Odisha, India | 2020

Intermediate (12th), Christ College, Cuttack | 2017

Matriculation (10th), St Xavier's High School | 2015

LANGUAGES

English (Fluent), Hindi (Fluent), Odia (Fluent)